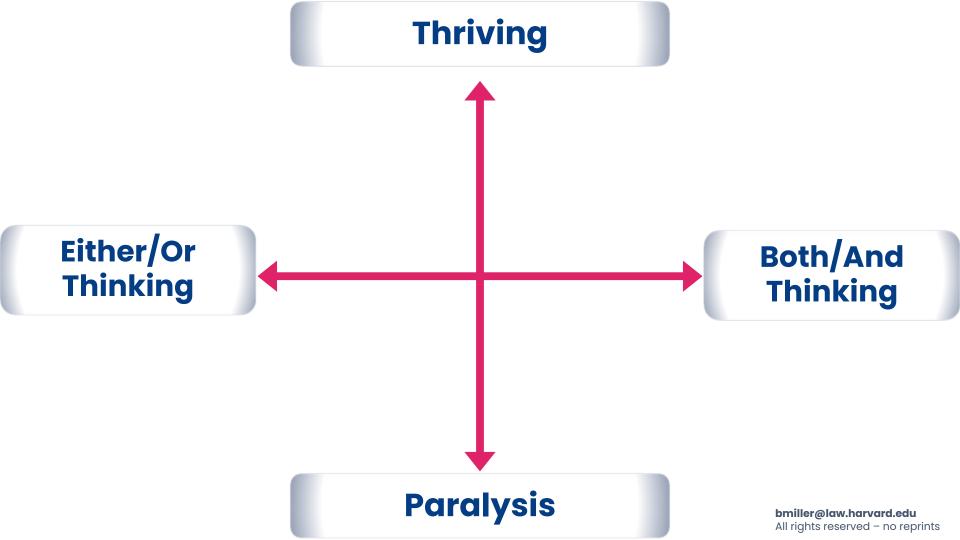
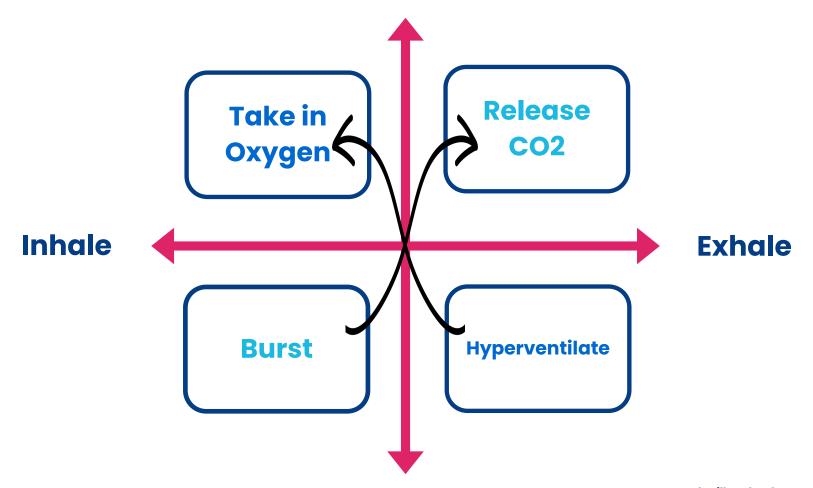


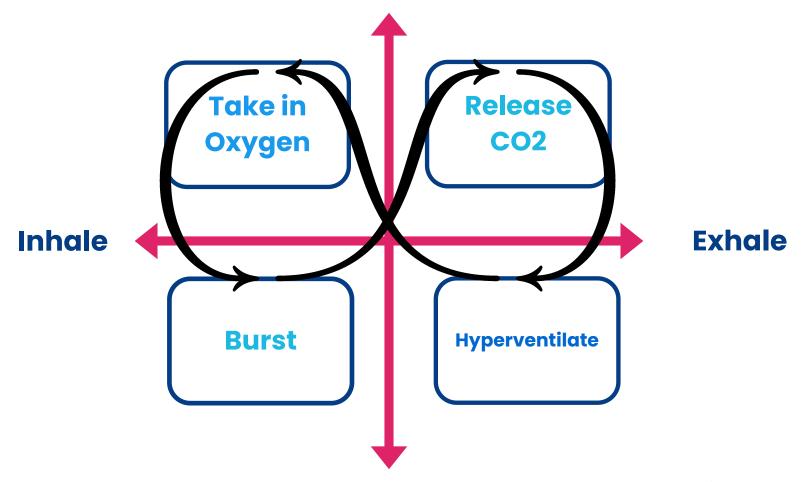
POLARITIES: Harnessing Opposites to Achieve BOTH/AND

Betsy Miller, JD, ACC Lecturer on Law Harvard Law School









POLARITIES

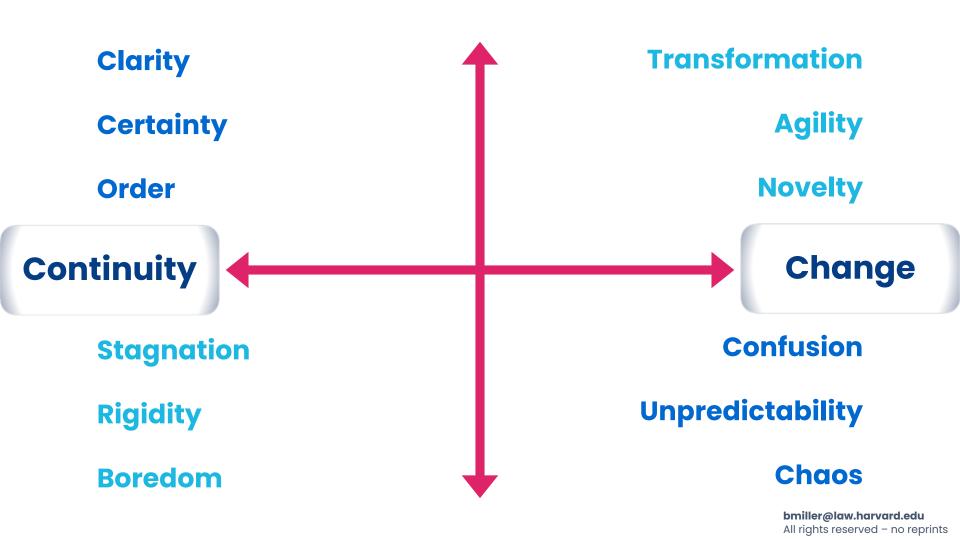
4 THINGS TO REMEMBER

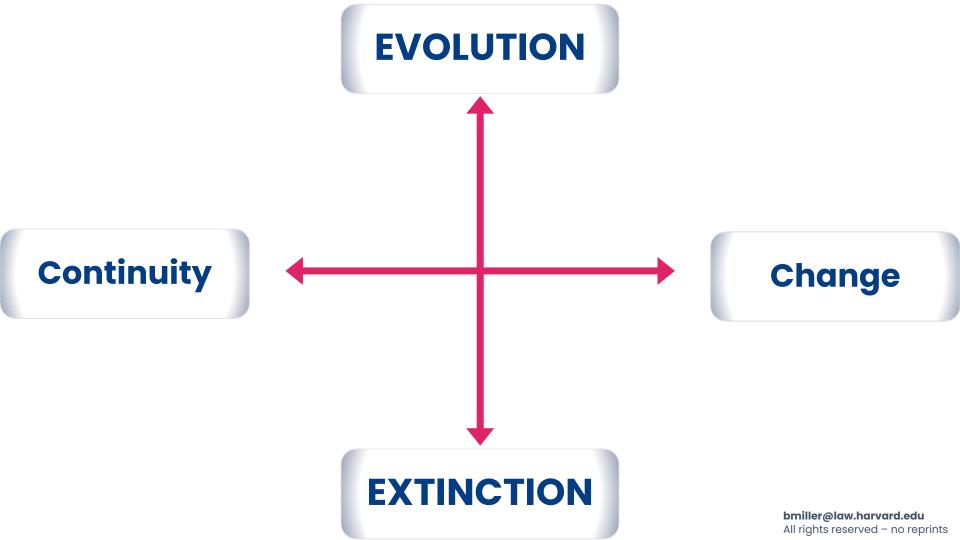
Ongoing

Unsolvable

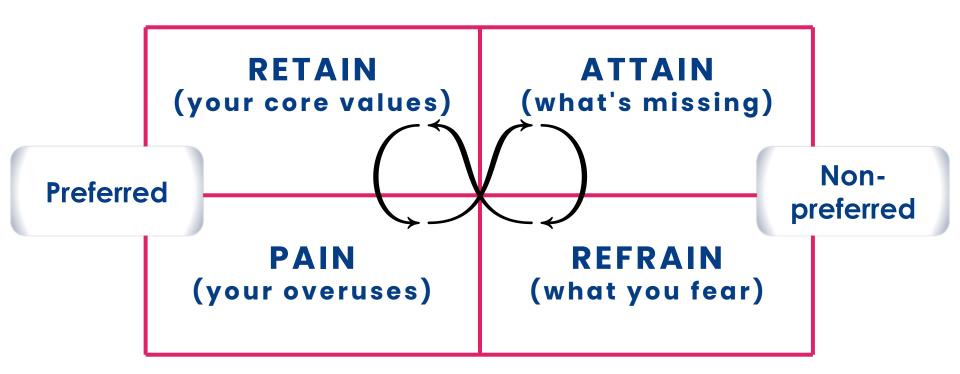
Interdependent

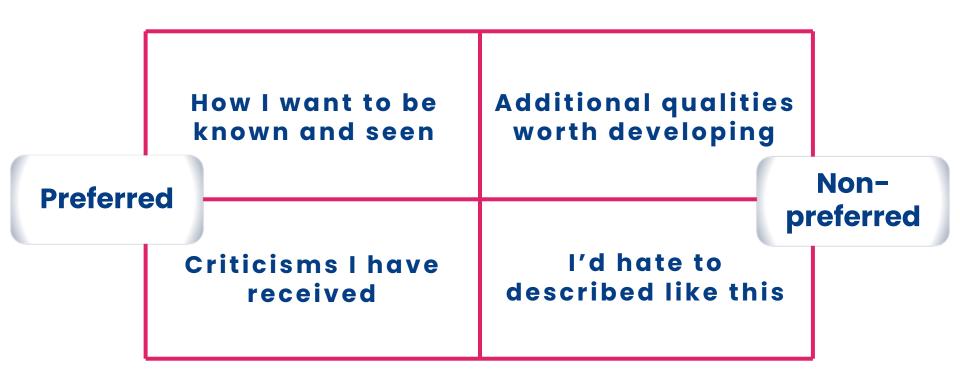
Diagonals





IDENTITY OVERLAY





Some polarities you're likely to encounter

Continuity

Candor

Execution

Action

Short-term

Task

Individual

Structure

Direct

Save



Diplomacy

Vision

Relationship

Empower

Spend



How to IDENTIFY a polarity

1. Is the tension ongoing, like breathing?

2. Listen for "versus" language

3. Are there opposing preferences / values?

4. Do you need the benefits of BOTH over time?

Coaching Qs to help your clients navigate

- 1. Will this be solved with what you've been doing so far?
- 2. What tells you this might not working?
- 3. What needs to be preserved?
- 4. What's missing that could be added?
- 5. What would be helpful to stop doing?

Coaching Qs to help your clients navigate

- 1. Will this be solved with what you've been doing so far?
- Both/And

2. What tells you this might not working?

Overuses pref pole

3. What needs to be preserved?

Benefits pref pole

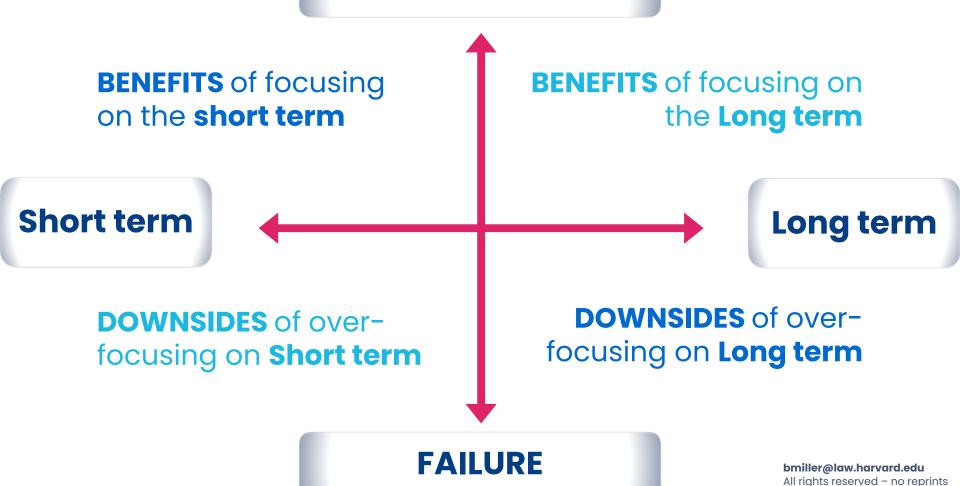
4. What's missing that could be added?

Benefits non-pref pole

5. What would be helpful to stop doing?

Overuses pref pole

SUSTAINED SUCCESS



SUSTAINED SUCCESS Execute on strategy

Achieve quick wins

Execute on tactics

Respond to emergencies

Short term

Lose sight of strategy

Lose motivation

Lose motivation

Under-develop resources

Cultivate people + projects

Build loyalty w/ vision

Long term

Miss opportunities

Fail to make progress

Fail to adapt

FAILURE

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BOTH/AND RESOURCES

Article

BOTH: The Legal Profession's Struggle to Leverage Stability & Change (https://www.hnlr.org/articles/)

Books

Navigating Polarities: Using Both/And Thinking to Lead Transformation (https://www.navigatingpolarities.com/)

And (Volumes I and II)
(https://www.polaritypartnerships.com/new-products)

Keynotes, Facilitation, Coaching, KPI Debrief

Betsy A. Miller (bmiller@law.harvard.edu | 202.329.9080)
Learn more about the KPI (https://andiron.com/key-polarity-indicator/)

Connect with Betsy



bmiller@law.harvard.edu 202.329.9080

https://hls.harvard.edu/faculty/betsy-miller/

https://www.linkedin.com/in/betsy-a-miller/