

# External IT simplifies your Family Office's IT infrastructure and applications with one secure, fully managed cloud desktop solution



## OS33 CLOUD DESKTOP

- Access any mix of MS Office, hosted and web-based applications
- MS Office, Outlook and Citrix XenApp licenses included
- Secure single sign-on to all web-based applications
- Unlimited end-user help desk, including mobile device support
- 25 GB dual-site replicated file storage with 30 day rolling backup



## SECURITY

- Secure login with two factor authentication
- Encrypted browser
- Ability to disable data offloading to local devices on a user by user basis
- Proactive desktop management
- Anti-virus, anti-malware, and windows updates



## COMPLIANCE (SEC AND FINRA READY)

- SSAE16 Type II Certification, SOC 1 Type 2
- Audit each user's device logins, app launches, files accessed, and files shared
- Real time inventory of every device used by each user
- 7 year file retention



## DISASTER RECOVERY

**Options for disaster recovery.  
Choose between:**

- Gold. Highest level of disaster recovery ensures no data loss. Return to operations for email, files and applications within hours
- Silver. Ensures return to operations for file and emails within 5 hours, all else in less than 48 hours

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